

## Introduction

Brighton and Hove Energy Services Co-operative Ltd (BHESCO) is committed to processing information in ways that comply with its legal and regulatory obligations and to being clear about what it does with information.

This Policy explains how we use information we collect when you use our website.

## Cookies on our website

The BHESCO website uses cookies to work.

- We use cookies to remember settings you have chosen, like website translation and font size, and actions you have taken, for example submitting a form. This means you don't need to re-enter this information each time you visit a new web page.
- We use cookies to gather information about how our website is used to help us maintain and develop our services. For example, we monitor what pages and links are most popular.
- We do not use cookies to personally identify you or collect information about you as an individual.

You can decide what cookies are allowed and delete cookies at any time by adjusting settings on your web browser. Please be aware that restricting cookies may have an impact upon the functionality of our website.

Where personal data is requested through forms, the data is only used for the purpose stated on the form and will not be given or sold to any third parties. We do not store any personal data in our website content management system (CMS).

This cookie policy only covers the Brighton & Hove Energy Services Co-operative Ltd website at [www.bhesco.co.uk](http://www.bhesco.co.uk). Websites linked to and from this site are not covered by this policy. External sites linked to from our website include our social media sites.

## Google Analytics

We use Google Analytics to understand how you use our website. Google Analytics stores information about:

- the pages you visit
- how long you spend on each page
- how you got to the site
- what you click on while you're visiting the site

Cookies set by Google Analytics

Name	Description	Expires
_utma	randomly generated number	2 years

_utmb	randomly generated number	30 minutes
_utmc	randomly generated number	when you close the browser
_utmz	randomly generated number	2 years
_utmx	randomly generated number	2 years
_utmxx	randomly generated number and information on how the site was reached (for example directly, or by a link or search)	6 months

### Opt out of Google Analytics tracking

You can [opt out of Google Analytics tracking by downloading their browser add-on](#).

### Social media cookies

We embed our video content using [YouTube](#). Information on how YouTube uses cookies can be found on the [Google privacy pages](#). We have used YouTube's 'no-cookie' domain to stream videos on our site. This means that cookies will only be set by YouTube if you play the video.

Some of our web pages include Twitter streams. These use cookies, set by the service provider. Go to the [Twitter Privacy policy page](#)

### Third party site disclaimer

Please note that external sites including social media sites linked from our website may also use cookies. Please check with these external sites what information is being collected using cookies.

### Data protection registration

We are registered with the UK Information Commissioner's Office under Registration number: ZA112039.

### Updates to this policy

This policy will be reviewed annually. Next review due by 31 May 2019.